November 16, 2026

Important notice from the Department of Developmental Services about:

Provider Directory – Vendor Record Upload Requirements and Quality Incentive Program

D-2026-Rates-006

What to Know

The Provider Directory (PD) is used to approve vendors and keep their information in one place. The Department is working with regional centers to add providers and service codes that were missing from the PD. Individuals or family members who manage their own services continue to be excluded from the requirements of the Quality Incentive Program (QIP). Regional centers must review existing vendor records, and send required information to the Department to be included in PD. This includes providers of participant-directed and parent-coordinated services. Individuals, family members, and parent providers will not have their information displayed publicly in the PD.

The following service codes are excluded from PD:

- 024- Purchase Reimbursement
- 065- SSP Restoration
- 400- Non-reimbursed Personal and Incidental (P&I)

Individuals or family members who coordinate their own services under QIP service codes must be transferred to other appropriate non-QIP service codes.

What's Changing

- Individuals and family members vendored under participant-directed and parent-coordinated services must be added to the PD.
- The Department will upload records on the last Friday of each month through the end of December 2026.
- After records are uploaded, providers will receive an email asking them to confirm and validate their information in PD.
- Beginning in January 2027, the Department will work with regional centers to help individuals and family members validate their information in PD.
- Individuals and family members who are vendored in QIP service codes must be reviewed and moved to service codes that reflect the participant-directed services they provide.
- After June 30, 2027, vendorizations in QIP service codes must follow all QIP requirements.

Questions?

Questions about the PD should be emailed to providerdirectory@dds.ca.gov.
Questions about the QIP should be emailed to qipquestions@dds.ca.gov.

Learn More

Please visit Quality Incentive Program (QIP) : CA Department of Developmental Services (https://www.dds.ca.gov/rc/vendor-provider/quality -incentive-program/) & Provider Directory : CA Department of Developmental Services (https://www.dds.ca.gov/initiatives/provider-directory/)